

Centers of Excellence

For specialized care not available in Prominence Health Plan primary coverage areas

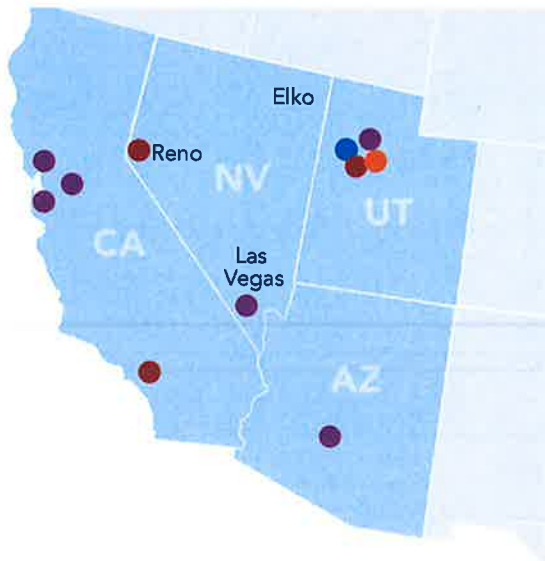
A Center of Excellence (COE) is a healthcare facility or practitioner that provides highly specialized care to members with certain health conditions, while meeting Prominence Health Plan's high standards for quality and value.

THINGS YOU NEED TO KNOW BEFORE ACCESSING A COE

If you have questions, please call Customer Service at 800-863-7515

- Members must be pre-approved to use a designated COE facility or practitioner.
- Designated COE providers may be located out of Prominence Health Plan's primary service area, members may be eligible for travel benefits of up to \$3,000 per trip* total.
- If a COE facility is unable to provide the required services, a non-COE facility may be pre-approved by Prominence Health Plan's Utilization Management team.

* Includes lodging/meals at \$200 per day, up to a maximum of \$2,000 per trip. Airfare/rental car or personal vehicle mileage at \$1,000 maximum per trip. \$10,000 annual limit on all eligible travel expenses.



CANCER CARE

Huntsman Cancer Institute, Salt Lake City, UT & Carson City, NV
Southern California Gamma Knife Center at San Antonio Community Hospital, Upland, CA

CARDIOLOGY

University of Utah Health Care, Salt Lake City, UT

NEUROLOGY & REHABILITATION

University of Utah Health Care, Salt Lake City, UT

ORGAN OR TISSUE TRANSPLANTS

Tethys Transplant Network, which includes:
Stanford Hospital, Stanford, CA

Children's Hospital of Oakland, Oakland, CA

UC Davis Medical Center, Sacramento, CA

University of Utah Medical Center, Salt Lake City, UT

St. Joseph's Hospital, Phoenix, AZ

University Medical Center, Las Vegas, NV



First Health National Network

FEATURING A CUSTOMIZED NETWORK FOR PROMINENCE HEALTH PLAN MEMBERS

NATIONAL NETWORK

First Health is an expansive national network that includes more than 5,000 hospitals, 550,000 physicians and 64,000 ancillary providers.

Prominence Health Plan has worked with First Health to develop a customized network that provides the highest quality care in the most cost-effective setting.

It will always be the member's responsibility to validate that a provider they are seeing is in the Prominence Health Plan First Health Network. Additionally, Prominence Health Plan's standard Prior Authorization requirements continue to apply when using a First Health provider for all non-urgent or non-emergent care.

To search all First Health locations within the Prominence Health Plan First Health network, please visit www.prominencehealthplan.com > **Find a Doctor > First Health National PPO Network.**

WHEN CAN I USE THE FIRST HEALTH NETWORK?

To confirm if your Prominence Health Plan includes access to the First Health network, refer to your plan Summary of Benefits or contact PHP Customer Service.

Questions about First Health? Call Prominence Health Plan Customer Service at the phone number on the back of your member ID card. Monday through Friday, 8 a.m. to 5 p.m.

Prominence[®]
Health Plan
www.prominencehealthplan.com