

PROMINENCE CUSTOM TMFPD PPO 500

This disclosure statement provides only a brief description of some important features and limitations of your policy. The Certificate of Coverage (COC) sets forth in detail the rights and obligations of both you and the insurance company. It is important you review the COC once you are enrolled.

If you have questions about this summary of benefits (SOB), please call Prominence Health Plan Customer Service at 800-863-7515 or TTY Operator Assistance at 800-326-6868. Our website, www.prominencehealthplan.com, also serves as an important resource and includes information about provider directories, urgent care and emergency care locations and more.

CALENDAR YEAR DEDUCTIBLE (CYD) ANNUAL OUT-OF-POCKET MAXIMUMS (OOPM)

CALENDAR YEAR DEDUCTIBLE	IN-NETWORK: Member pays \$500 single; \$1,000 family OUT-OF-NETWORK ¹ : Member pays \$2,000 single; \$4,000 family	
A deductible is a set amount of covered charges occurring each calendar year which must be paid by the member before benefits are payable under this plan. Copays do not count towards the deductible.		
ANNUAL OUT-OF-POCKET MAXIMUM	IN-NETWORK: Member pays \$3,000 single; \$6,000 family OUT-OF-NETWORK ¹ : Member pays \$6,000 single; \$12,000 family	
 Deductibles, coinsurance and copays all accrue toward the out-of-pocket maximum (OOPM). Use of the emergency room for non-emergency conditions cannot be used to satisfy the OOPM. NOTE: The out-of-pocket maximums do not apply to or include: expenses which are not covered by the Plan, for any reason; expenses in excess of Usual and Customary; and expenses which become the Covered Person's responsibility for failure to comply with the requirements of the Utilization Management Program. 		
COINSURANCE	IN-NETWORK: 10% OUT-OF-NETWORK ¹ : 30%	

Members who obtain covered benefits from non-plan provider will be responsible for all charges in excess of the Usual and Customary Rate (UCR) charge and you could be responsible for all expenses over and above the UCR. Those charges in excess of the UCR will not be applied to the out-of-pocket maximum. UCR services mean the maximum amount the plan will pay for a covered service.

^{1a} When traveling or living outside the Prominence Preferred service areas, you are eligible to receive the following medical care by a Cigna PPO Network Provider. To find a Cigna Provider, please visit <u>www.myCigna.com</u>



PROMINENCE CUSTOM TMFPD PPO 500

SUMMARY OF BENEFITS - COPAYS

TYPE OF SERVICE	YOUR OUT-OF-POCKET EXPENSE PPO IN-NETWORK ^{1a}	YOUR OUT-OF-POCKET EXPENSE PPO OUT-OF-NETWORK ¹
Provider Office Visits		
Telemedicine services	\$0 copay	Not applicable
• Primary care provider (PCP)	\$15 copay	CYD/30% coinsurance
Specialist office visit	\$30 copay	CYD/30% coinsurance
Charges in addition to the office visit copay may include		
In-office surgical procedure	\$15 copay PCP/ \$30 copay specialist	CYD/30% coinsurance
 In-office injectable (excluding specialty drugs) 	CYD/10% coinsurance	CYD/30% coinsurance
There may be additional changes for other services in the		
provider's office. See this summary of benefits for details.		
[Prominence Care Centers]		
Office visit	\$0 copay	Not Applicable
• Lab	\$0 copay	Not Applicable
Pharmacy	\$0 copay	Not Applicable
Emergency Care – Includes surgeon and physician	\$100 copay	\$100 copay
charges	+=++ +++++	+
The copay is waived when the member is admitted as an		
inpatient or for observation directly from the emergency room.		
If you receive services from an out-of-network emergency care		
provider, you will be responsible for all expenses over and		
above the usual and customary rate.		
Ambulance Services – Medically necessary only		
Air Ambulance	\$200 copay per trip	CYD/30% coinsurance per trip
Ground Ambulance	\$100 copay per trip	CYD/30% coinsurance per trip
Urgent Care	\$35 copay	CYD/30% coinsurance
Hospital/Outpatient/Ambulatory Services Ambulatory and day-surgery series performed in a hospital or other facility.		
 Inpatient admission/stay 	CYD/10% coinsurance	CYD/30% coinsurance
 Outpatient surgery 	CYD/10% coinsurance	CYD/30% coinsurance
 Observation – No additional copay if transferred from outpatient surgery 	CYD/10% coinsurance	CYD/30% coinsurance
 Acute rehabilitation – Up to 60 visits per condition per member per calendar year 	CYD/10% coinsurance	CYD/30% coinsurance

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Prominence[®] Health Plan

SUMMARY OF BENEFITS PROMINENCE PREFERRED HEALTH INSURANCE LARGE GROUP EMPLOYER PLAN

PROMINENCE CUSTOM TMFPD PPO 500

Maternity		
 Physician: Prenatal care and delivery 	\$30 copay per visit	CYD/30% coinsurance
 Delivery room and well-baby hospital care 	CYD/10% coinsurance	CYD/30% coinsurance
 Ancillary maternity charges – Including but not 	\$30 copay	CYD/30% coinsurance
limited to fetal non-stress tests and amniocentesis		
aboratory	\$0 copay	CYD/30% coinsurance
Pathology	\$0 copay	CYD/30% coinsurance
General Mental Health Services		
Telemedicine services	\$0 copay	CYD/30% coinsurance
Outpatient office visit	\$15 copay	CYD/30% coinsurance
evere Mental Health/Illness Services		
Inpatient	CYD/10% coinsurance	CYD/30% coinsurance
 Day treatment program/Outpatient 	CYD/10% coinsurance	CYD/30% coinsurance
Outpatient office visit	\$15 copay	CYD/30% coinsurance
Alcohol and Drug Abuse Services		
 Inpatient withdrawal/rehabilitation 	CYD/10% coinsurance	CYD/30% coinsurance
Outpatient rehabilitation/day treatment	CYD/10% coinsurance	CYD/30% coinsurance
Outpatient office visit	\$15 copay	CYD/30% coinsurance
Preventive Services ¹ for a complete list of covered services, visit http://doi.nv.gov/Healthcare-Reform/Individuals-		
amilies/Preventative-Care/		
 Colorectal cancer screening, colonoscopy, sigmoidoscopy, or fecal occult blood test 	No Charge	CYD/30% coinsurance
 Mammograms – baseline, annual and 3D 	No Charge	CYD/30% coinsurance
Pap and pelvic exams	No Charge	CYD/30% coinsurance
 Periodic health assessments for hearing and vision for ages 19 and under 	No Charge	CYD/30% coinsurance
 BRCA genetic counseling and testing services 	No Charge	CYD/30% coinsurance
 Well-woman visits 	No Charge	CYD/30% coinsurance
 Prostate screenings 	No Charge	CYD/30% coinsurance
 Well baby and child visits, 		
immunizations/vaccinations for children through age 17	No Charge	CYD/30% coinsurance
 Preventive sterilization 		
 Preventive services related to infants, children, 		
and adolescents for evidence informed	No Charge	
preventive care and screenings	No Charge No Charge	CYD/30% coinsurance
	I NO UNARGE	CYD/30% coinsurance



PROMINENCE CUSTOM TMFPD PPO 500

Radiology and Diagnostic Services		
Some invasive diagnostic procedures are treated as outpatient		
hospital visits.		
Routine X-ray and Routine Diagnostic Tests	\$15 copay	CYD/30% coinsurance
CT Scan and MRI	\$100 copay	CYD/30% coinsurance
Complex Diagnostic Testing	\$100 copay	CYD/30% coinsurance
Alternative Medicine	\$30 copay	CYD/30% coinsurance
Homeopathy, acupuncture and integrated medicine. \$1,500	ŞSU COPAY	CTD/30% comsurance
maximum per calendar year.		
Durable Medical Equipment – Rental or purchase	CYD/10% coinsurance	CYD/30% coinsurance
Covered when medically necessary, authorized by Prominence	CTD/10% comsulance	CTD/50% comsulance
Preferred and in accordance with Medicare DME guidelines.		
Limited to on purchase, repair or replacement of a specific item		
of DME every 3 years.		
Hearing Aids	CYD/10% coinsurance	CYD/30% coinsurance
Covered once every three years.		
Cochlear Implants	CYD/10% coinsurance	CYD/30% coinsurance
Home Health Care	CYD/10% coinsurance	CYD/30% coinsurance
Limited to 30 visits per plan year.		
Hospice Care	\$30 copay	CYD/30% coinsurance
Infusion Therapy		
 Performed and billed by a physician's office or 	\$30 copay	CYD/30% coinsurance
free-standing facility		-
 Performed and billed by a hospital outpatient 	CYD/10% coinsurance	CYD/30% coinsurance
facility		
 Provider-administered specialty infusions 	CYD/10% coinsurance	CYD/30% coinsurance
Oncology Infusion Therapy Drugs	- ,	
Select oncology treatments are provided at \$0 copay to the member if		
administered in a physician's office or at a free-standing facility. For a		
complete list of covered services, visit www.prominencehealthplan.com/selectoncologyinfusion		
 Performed and billed by a physician's office or 	\$0 copay	CYD/30% coinsurance
free-standing facility	Şo copay	CTD/50% comsulate
 Performed and billed by a hospital outpatient 	CYD/20% coinsurance	CYD/30% coinsurance
 Performed and blied by a hospital outpatient facility 		
	CVD/10% coincurance	CYD/30% coinsurance
Inpatient skilled nursing Up to 100 days per calendar year.	CYD/10% coinsurance	CTD/50% coinsurance
Kidney Dialysis Services	\$30 copay	CYD/30% coinsurance
Nulley Didiysis Services	μου copay	
Mastectomy Reconstructive Services		
Inpatient surgery	CYD/10% coinsurance	CYD/30% coinsurance
 Outpatient surgery 	CYD/10% coinsurance	CYD/30% coinsurance
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PROMINENCE CUSTOM TMFPD PPO 500

Medical Nutrition Therapy Counseling	\$15 copay	30% coinsurance
Up to 25 visits per calendar year		
Bariatric Surgery	CYD/10% coinsurance	CYD/30% coinsurance
Includes inpatient or outpatient series. One procedure per		
lifetime.		
Nutritional Supplements	\$15 copay	CYD/30% coinsurance
Enteral therapy and parenteral nutrition. Maximum 120 days		
supply for special food products.		
Organ Transplants	CYD/10% coinsurance	CYD/30% coinsurance
Ostomy Supplies	CYD/10% coinsurance	CYD/30% coinsurance
Prosthetics and Orthotics		
 Prosthetics and Orthotics – Foot orthotics up to one pair per member per calendar year 	CYD/10% coinsurance	CYD/30% coinsurance
 Dental/oral orthotic appliances – TMJ and /or sleep apnea up to one appliance per member per calendar year 	CYD/10% coinsurance	CYD/30% coinsurance
Radiation Oncology Therapy		
Specialist office visit	\$30 copay	CYD/30% coinsurance
 Hospital outpatient therapy facility fee 	CYD/10% coinsurance	CYD/30% coinsurance
Spinal Manipulation	\$30 copay	CYD/30% coinsurance
Includes all covered services related to the spinal manipulation. Up to 20 visits per plan year.		
Temporomandibular Joint Dysfunction		
 TMJ surgery – inpatient hospital 	CYD/10% coinsurance	CYD/30% coinsurance
• TMJ non-surgical outpatient office visit	\$30 copay	CYD/30% coinsurance
Therapies		
 Physical, occupational and speech – Up to 120 visits per member per calendar year 	\$15 copay	CYD/30% coinsurance
 Autism spectrum disorder – Up to 1,500 hours per member per calendar year 	\$15 copay	CYD/30% coinsurance

¹ Members who obtain covered benefits from non-plan provider will be responsible for all charges in excess of the Usual and Customary Rate (UCR) charge and you could be responsible for all expenses over and above the UCR. Those charges in excess of the UCR will not be applied to the out-of-pocket maximum. UCR services mean the maximum amount the plan will pay for a covered service.

² Some services listed may be billed as diagnostic procedures, not preventive/screening procedures, which could require a member to pay the share of cost as listed under "Radiology and Diagnostic Services". Diagnostic procedures are usually conducted when a member has already been diagnosed with an illness or disease, or a member is receiving follow-up treatment for an existing medical condition. In addition, a member share of cost might be incurred if additional procedures that are not listed on the "Preventive Services" list are conducted concurrently to the preventive service.



PROMINENCE CUSTOM TMFPD PPO 500

PRESCRIPTION DRUG COVERAGE

Visit <u>www.ProminenceHealthPlan.com</u> to obtain updated information regarding the Formulary list, covered and non-covered drugs, and a list of participating pharmacies along with helpful information about generic equivalent drugs.

For more information about your pharmacy benefit, contact Pharmacy Help Desk at 844-282-5339.

IN-NETWORK PHARMACY	Your Out-of-Pocket Expense RETAIL	Your Out-of-Pocket Expense MAIL ORDER
Tier 1 Essential Health Benefits Includes certain vaccines, contraceptives, smoking cessation medications and more	No Charge	No Charge
Tier 2 Generic	\$10 copay	\$20 copay
Tier 3 Preferred brand	\$30 copay	\$60 copay
Tier 4 Non-preferred brand	\$50 copay	\$100 copay
Tier 5 Specialty drugs	20% coinsurance	Not available
Diabetic supplies obtainable from a pharmacy (including needles, syringes, test strips, lancets and alcohol swabs available		

at retail or mail order.



PROMINENCE CUSTOM TMFPD PPO 500

Prior authorization

Prior authorization is the standard process of receiving approval for certain procedures and medical services to ensure that the requested medical care is appropriate and necessary. Not all services require a prior authorization from Prominence Health Plan. Your PCP (or specialist) obtains this on your behalf. For a complete list of services that require prior authorization, please visit the member portal on www.ProminenceHealthPlan.com or call 800-863-7515 to confirm if prior authorization has been obtained, if required.

Managing your care with a primary care provider (PCP)

As a Prominence Health Plan PPO member, you can choose from a comprehensive network of providers and services, from primary care providers (PCP), specialists, urgent care clinics, imaging centers, laboratories and more. We encourage you to establish a relationship with your PCP, who can help manage your care and ensure timely receipt of recommended preventive care that may be appropriate. It is always good practice to check with your PCP before seeking care from a specialist. Your PCP can help determine if specialty care (i.e., cardiology, gastroenterology, neurology, etc.) is needed.

Access to pediatricians

For children, you may designate a pediatrician as the primary care provider.

Access to OB/GYN physicians

You do not need prior authorization from Prominence Preferred Health Insurance or from any other person (including a PCP) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, contact Prominence Health Plan Customer Service.

Rescissions

Prominence Preferred Health Insurance will not rescind coverage once a member is enrolled unless the individual (or a person seeking coverage on behalf of the individual) performs an intentional act, practice or omission that constitutes fraud, or unless the individual makes an intentional material misrepresentation of fact, as prohibited by the terms of the Certificate of Coverage. Prominence Preferred Health Insurance will provide at least 60 days advance written notice to each participant who would be affected before coverage will be rescinded.

Emergency Services are provided as follows:

- a. Without prior authorization requirement, even for out-of-network services;
- b. Without regard to whether the provider of the services is in-network;
- c. If the services are out-of-network, without any administrative requirements or coverage limitations that are more restrictive than those imposed on in-network services; and
- Without regard to any other term or condition of the coverage other than: (1) the exclusion of or coordination of benefits; (2) an affiliation or waiting period permitted under ERISA, the PHSA, or the Internal Revenue Code; or (3) applicable cost sharing.
- e. Emergency care services performed by non-network physicians or providers will be reimbursed at the Usual and Customary Rate or at an agreed upon rate.

Language Translation Services

This information is available for free in other languages. Please call Customer Service at 800-863-7515 (TTY: 711) for more information.

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Prominence[®] Health Plan

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PROMINENCE CUSTOM TMFPD PPO 500

Servicios de traducción de idiomas

Esta infomación está disponible gratuitamente en otros idiomas. Por favor llame al departamento de servicio de miembros al 800-863-7515 (TTY: 711) para mas información.

Notice of Privacy Practices

Member privacy and security are important to Prominence Health Plan. For comprehensive information about how we protect our personal health information (PHI) and how it may be disclosed, refer to the Certificate of Coverage (COC). Once a registered user, you can access the COC within the secure member portal at <u>www.ProminenceMember.com</u> or you can call Customer Service and a copy can be mailed to you.