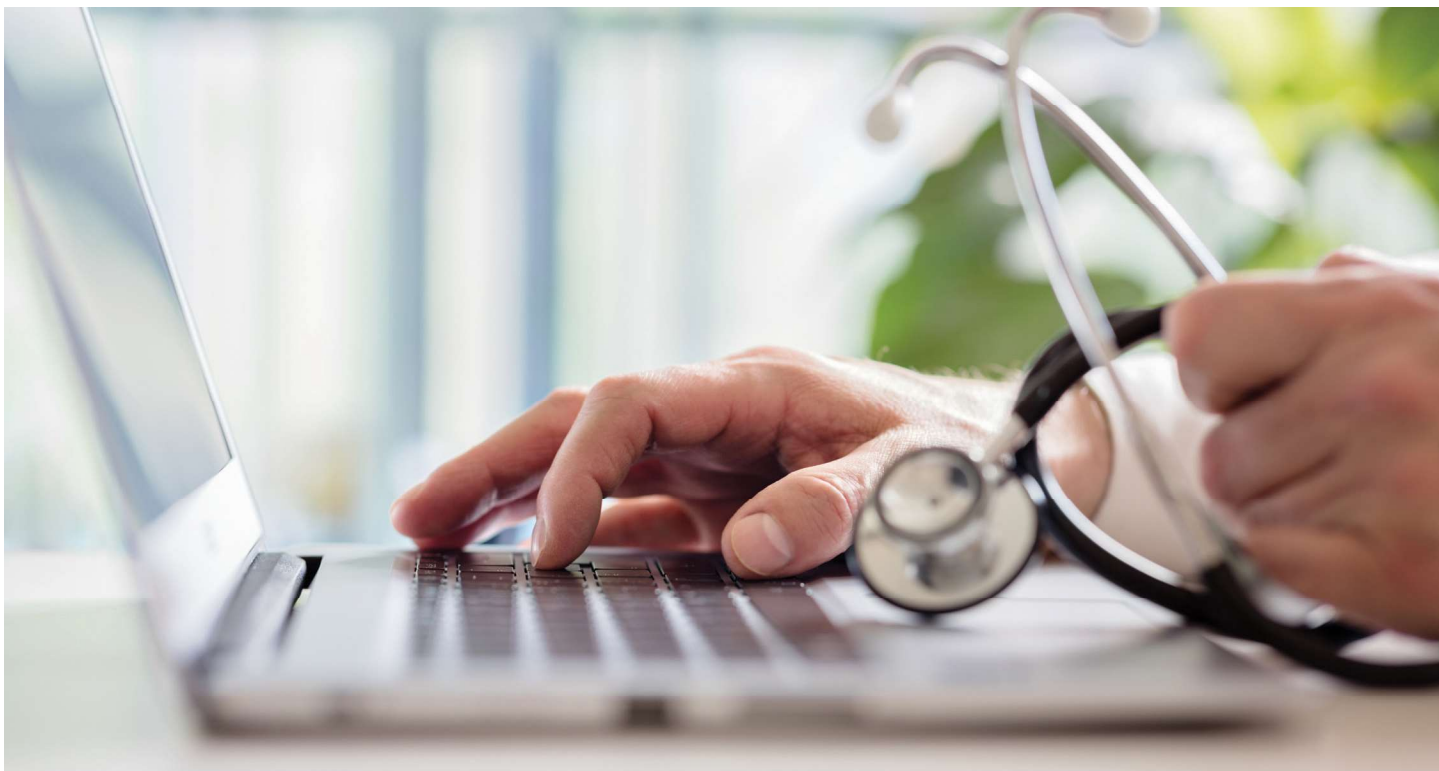




Renown Virtual Visits

Access to Care, Where You Are

Renown providers offer virtual visits for some appointment types, allowing you to see your provider from the comfort of your home.

- **Urgent Care:** Log in to MyChart at [MyChart.renown.org](https://mychart.renown.org) to schedule a virtual urgent care visit.
- **Primary and Specialty Care:** Call **775-982-5000** to request a visit with your provider.
- **Pediatric Care:** Call **775-982-5000** to request a visit with your child's established provider.

Examples of appropriate conditions for virtual visits include:

- Common cold and cough symptoms
- Muscular, tendon or joint pains not caused by injury
- Allergy and sinus symptoms
- Urinary discomfort
- Diarrhea without vomiting
- Rashes and skin sore

Plan-specific copays apply to virtual visits. Please refer to your Evidence of Coverage.

For more information, visit renown.org/VirtualVisits.